

DITCHFIELD

QUALITY POLICY

Ditchfield Contracting is a civil and mining construction company that has been operating since 1994. This Quality Policy applies to all Ditchfield employees and operating contracted sites.

Ditchfield Contracting Pty Ltd (Ditchfield) is committed to achieving quality and meeting client expectations and satisfaction through the provision of quality, cost effective products and services in all aspects of work.

Ditchfield has established and implemented Integrated Management System (IMS) framework and associated documentation that is incorporated in all organisational activities and addresses the effective management of Quality in all aspects of the company.

Ditchfield will strive to ensure that there is continual improvement in quality performance, including ongoing communication and active reporting with relevant stakeholders and continuous learning from experience.

To achieve this, Ditchfield will aim to meet policy objectives. The overall policy objectives are to:

- Monitor, review and improve the IMS through, internal audit, management review, task and activity observation and management interaction
- Review and adjust Policy to ensure it remains relevant to our operations
- Develop the skills and competencies of Ditchfield personnel to improve company performance and delivery proficiency
- Ensure effective and efficient utilisation of resources, information and knowledge
- Ensure client satisfaction both during and after delivery
- Ensure the development, implementation and continual review of management plans and procedures designed to meet the varied needs of our Clients
- Set measurable, realistic objectives and targets and reporting on progress towards their achievement
- Through consultation with relevant stakeholders, achieve improvement of the IMS by performing regular reviews to ensure quality targets and expectations are met.

All employees shall be made aware of this policy and will follow the requirements of the Integrated Management System in the performance of their tasks, and will ensure this policy is supported and maintained. This policy will be reviewed every 3 years and will be communicated to our employees, customers, suppliers and subcontractors. It is available to the public via the Company's website www.ditchfield.com.au



WARREN DITCHFIELD
Managing Director
 19th December 2022



QHS Certification Services



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